

Introducing License Manager Software



License Manager has been created specifically to help municipal governments to issue, process, store, and retrieve license and permit information.

It makes the process of issuing documents fast and easy, maximizing the productivity of the users.

License Manager is multi-user, network ready software, developed in Windows for Windows.

Personal Licenses, Business Licenses, Pet Licenses and Permits, License Manager does it all.



Customer Maintenance is easy and quick.

ustomer <u>Update</u>	Commontel	Customer Name:	Jo Anne Babl	itch
Type: <u>F</u> irst Name:	Individual 💌	Alpha: Bablitch,Jo Anne Status:	Ter <u>m</u> s: COD Bi <u>z</u> Type:	%
<u>M</u> iddle Name: Last Name:	Bablitch	Active	Image Mail To	🗖 Is an Employer
Dom Addr 1: Int'l Addr 2: Int'l C.S.Z:	4704 Signature Dr. Progress, BL 4114U	Zip Suffi <u>x</u> :		
Contact Name: Phone 1: Phone 2:	414/555-1212 414/555-1213		Licenses Works at **	
Fa <u>x</u> No: <u>e</u> -mail: <u>W</u> eb Page:	414/555-1231 jbablitch@progress.co http://	m	Type Operator's Provisional Garbage Hauling	Effective Expires 7/18/05 8/08/05 1/01/01 12/31/01
Fed I <u>d</u> : State Id: <u>S</u> alutation: <u>B</u> irth Date: Birth Place:	9/19/1979	ID on file Added: 2/15/99		

Customer data is entered via the Update Customer Record window.

A single entry is all that is required, and the Customer data is available across the entire application.

Customers can be maintained (Add, Change, Delete) on the fly.

Customer images can be maintained or not, depending on your needs.

Features include:

User-definable Customer Types Optional support for International Addresses Multiple contact information User defined Terms codes User defined Business Types Define a Customer as an Employer

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Employer				
The Bargair	n Basemenl	: Bar An	id Grille 👘	
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Define where a Customer works. Generate Employer / Employee reports. Customer Comments Customer Status (Active / Inactive / Delete) User definable Identification Types (Driver's License, or other Id) Federal and State Ids Maintain Licensee, Trade Name, or Agent

Image	Mail To	⊠ Is an Employe <u>r</u>
Sele	ct:	
AMER	ICAN FOOD & V	/ENDING CORP. INC.
HARL	EY DAVIDSON/	ASSEMBLY & PRODUCTI
3606 .	JOHN GLENN B	ILVD
SYRA	CUSE, NY 13	209
315-4	57-0455 EXT 37	76 🚳

Define Mail-to addresses for Customers who may be chain restaurants or are otherwise affiliated.



License Types allow the user to define any type of License.

🗿 Update Li	cense Type	 Class B Beer/ 	Liquor - Comb	0				
Paragraphs	9 and 10	Headir	igs	Pro-Rate	Fees	Invoic	es. Tran Codes	Statements
General	Fees	Print Setup	Paragraphs *	1 and 2	Paragraphs 3 a	nd 4	Paragraphs 5 and 6	Paragraphs 7 and 8
Туре:	Class B F	Business			Date controls		6/16/2009 🛔 🏢	Year: 2009 # 2008 # 2008 #
	Category: Type Status: Curr Year:	Active	× ×		,	ve Date	on Todays date e is Issued Date	2009 🔭 id for: 🛛 🔭 days Manual Issue Date
Li Lice	Statute: cense Status: icense Prefix: ense No Title: tt License no:	2009 -	▼ 1 ‡		Options: Tag Req Bond Req No Animal Da Serialize Print Cust	_	 ✓ Renewable ✓ Location Desc Needs Trade Name ✓ Vehicle Info Event or Purpose: None 	 Insurance Info Business Desc ✓ Print Preview ✓ Pro Rate Fees Needs FOP Batch Purge Ok
<u></u> K	Cance	1	Cha	inge a l	_icense Type	e Rec	ord	Paragraphs Locked

The License Type window lets the user define the various parameters that are required for different kinds of Licenses. From Amusements to Zoning, Bartenders, Massage Therapists and Tattoo Parlors, all Types of Licenses are defined on this window. The user even maintains the text that appears on the license document, customizing it to each municipality's requirements.

Fee Basis: Combination	LM can price a License several different ways, making user input easy and efficient.
Combination Description Sum of Devices Fee Beer 100.00	The user can define Late Fees.
Liquor 500.00 ✓ Print Combo Fees on Multi-License	LM stores and processes Late Fees and Replacement Fees for easy reporting.
Late Fees: Late Fee Starting Month: 4 ★ Day: 2 ★ Late Date: Additional Fee if Late: 5.00 Additional Fee Retained:	Replacement fees / Retained amounts Replacement Fee: 2.25 Fee Retained Amount: 4.00 Fee Retained if Fixed: 4.00 Fee Retained on Qty:



Users can quickly locate Licenses by Type

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and by Customer

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Power, BL 53597		-		Cust	tomer Nan	ne		Addr 1		Status 🔺
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and process the data immediately. The License can be printed with a single click.

www.LicenseManager.us



The License window configures itself for different License Types, guiding the user through the process of issuing a License.

Update a License	
Issued to: Type:	Class A Retail - Combo Total Fee:
The Bargain Basement Bar And Grille Year:	2009 Prefix: License No: Suffix: 650.00 This Class
222 E 334th Ave <u>G</u> rant:	2009 10
Power, BL 53597	
<u> </u>	
Customer (upe Corporate Expires:	6/30/2010 🛎
<u>U</u> ser:	User No Charge Replacement Shows
Combo Fees Names Location Renewal Info	user-
Combination Fees:	Fee Publication Fee: Publication Fee: 20.00 C Add Publication Fee to Total
<u> </u>	Record no. 932 Added: 5/06/2009
Names	LM Options
	examples:
Agent 367 Optional	Fees:
	Agont and Base Fee:
Michael Anderson	
5564 Huntingwood Way Power, BL 53597-0009	Trade Names Qty: 7 V 49.00
	Total: 49.00
Trade Name 383 Reguired	Multi Fees 28.00 Min gty:
The Bargain Basement Bar And G	Max fee: 100.00 Max qty:
222 E 334th Ave	Location
Power, BL 53597	Descriptions
Leasting	
Location Location	
* 1.1 <i>×</i>	100' x 60' clubhouse, 24' x 72' porch, 62' x 45' pool building, 113' x
Trade Location:	150' deck, turning house and 18 hole golf course excluding all other buildings, tents, pavillions, etc.
The Bargain Basement Ba	Dunungs, tents, parmons, Etc.
222 E 334th Ave	
Power, BL 53597	
Print Trade Info with Location data	Select Location Location Justification:

www.LicenseManager.us



Class B Retail Beer License

Operator's Provisional Wallet with Sheet License. Both on plain paper.

AS, the City of Progres	CITY OF PROC County of P State of BI	ower iss te of Bliss, has		an duly	City of Progress No. 01.200 Operator 5 Licenses Free: 53.00 Besolv W. BLUEMONN PRAD rs37 PROCRESS, BL 90210 TO.C.S. 111 1992 Phone: 727-5174 (Control 111 1993 Phone: 727-5174 (Control 111 1994 Phone: 727-5174 (
	the issuance of the fol TE RESTAURANT URANTEUR, Agent	3041 M	S: I MAYFAIR RD. RESS, BL 4114U		City of Progress Operator's License Te: UPPROFERS MLNOFT T: UPPROFERS MLNOFT Percent Statement Percent Percent Statement Percent Statement
VOUR FAVORIT	E RESTAURANT		I MAYFAIR RD. RESS, BL 4114U		PROGRESS, BL 90210 PROGRESS, BL 90210 D.O.B.: 6031981 Phone: 243-1908 D.O.B.: 7/191985 Phone: 324-29 (main phone) Effective: 07 0108 to: 063009.
icense Type	License No	Effective	Expires	Fee	Clerk Kent, Clerk Clerk Kent, Clerk
lass B Beer/Liquor - Combo Beer Liquor Dining Room 2738 sq. ft. Dining Room 587 sq. ft. Dining Room 587 sq. ft. Bar 3600 sq. ft. Storage 4000 sq. ft.	08 43	7/01/2008	6/30/2009 100.00 500.00	600.00	City of Progress No. 01.27 City of Progress No. Operator & Leones Fer. 9350 Operator & Leones Fer. To: MATTHEW P. BECKWITH Fer. 9150 To: Fer. 10.0 PROGRESS BL 92710 PROGRESS, BL 92710 D.0.8: 9151937 Phone: 32421-1366
ance	08 4	7/01/2008	6/30/2009	85.00	City Effective: 07/01/08 to: 06/30/09. Effective: 07/01/08 to: 06/30/09
estaurant >1,000	08 29	7/01/2008	6/30/2009	525.00	(mark) Clerk Kent (mark) Clerk Kent
State Restaurant ID	02H-07706 08 174	7/01/2008	6/30/2009	5.00	Clerk Kent, Clerk Clerk Kent, Clerk
	08.46	7/01/2008	6/30/2009	100.00	City of Progress No: 08 300 City of Progress City of Progress No: 08 300 City of Progress City of Progress No: 08 300 City of Progress City of Progre
abacco Products For Sales:	08 46 Vending Machine	7/01/2008	6.30/2009	100.00	Operator's License Fes 35.60 Operator's License Fes To: JOSHUA J. HOCHSTETTER To: MICHELE L. CHRISTANSON 2110 N. 69TH STREET 134 HOOVER AVENUE N4 HOOVER AVENUE PROGRESS, BL. 90210 D.O.B.: 1206/1983 Phone: 218-464 D.O.B.: 701/1981 Phone: 515-29
HEREAS, this license is su ovisions as may be at any a State of Bliss, and is sub	time imposed by the lo	cal governing	body or any law	s of	Effective: 07 0108 tr: 06:53 09.9. Clerk Ker-t Clerk Ker-t <td< td=""></td<>
iven under my hand and of E	the Seal of the City o Bliss, this 26th day o		ounty of Power	, State	City of Progress Operator's License To: PAUL P, ALDINGER To: ANUL P, ALDINGER
(of))	tal fee: 1.315.00	Clesk	Ken	-	122 S. 79TH STREET / 3811 W. OKLAHOMA AVENUE #2 PROGRESS, BL 99210 / D.O.B.: 5/04/1984 Phone: 333-3640 D.O.B.: 7/26/1982 Phone:
Aut The	locument must be framed and po		Kent, Clerk		Effective: 07.01.08 to: 06.30 09. Clerk Kert Clerk Kert

Multi-License Document, for customers with multiple licenses. **10 Wallet-Sized Operator** Licenses per page with Seal, Signature and Watermark.

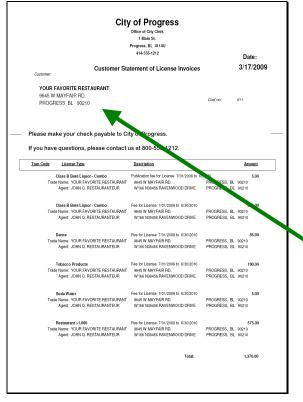
LM also prints envelopes, plain or preprinted, labels, and **exports** data in several formats.

License Manager™ **City of Progress City of Progress** Page: Office of City Clerk 1 Main St. Progress, BL 4114U 414-555-1212 Office of City Clerk 1 Main St. Progress, BL 4114U 414-555-1212 Date: Date: 5/13/2009 5/13/2009 Customer Statement of License Invoices Customer Statement of License Invoices YOUR FAVORITE RESTAURANT 3041 N MAYFAIR RD. YOUR FAVORITE RESTAURANT 3041 N MAYFAIR RD. PROGRESS BL 4114U 611 ROGRESS BL 4114U Current Information: Please make changes here: Tran Code License Type Description Amount YOUR FAVORITE RESTAURANT 3041 N MAYFAIR RD. PROGRESS, BL 4114U Lice Class B Beer/Liquor - Combo Publication fee for License 7/01/2008 to 6/30/2009 5.00 Class B Beer/Liquor - Combo Fee for License 7/01/2009 to 6/30/2010 600.00 JOHN Q. RESTAURANTEUR W166 N38456 RAVENWOOD DRIVE PROGRESS, BL 4114U Dance Fee for License 7/01/2009 to 6/30/2010 85.00 Tobacco Products Fee for License 7/01/2009 to 6/30/2010 100.00 Soda Water Fee for License 7/01/2009 to 6/30/2010 5,00 Trade N YOUR FAVORITE RESTAURANT 3041 N MAYFAIR RD. PROGRESS, BL 4114U Restaurant >1,000 Fee for License 7/01/2009 to 6/30/2010 575.00 Total: 02H-07706 1,370.00 State ID: ve you been convicted of, received a citation for, or paid a fine for violating any laws except traffic in the last year? Yes No If Yes, explain: I hereby certify that all the information above is true and correct and agree to comply and regulations. Gross annual food sales: \$ The City of Progress passed a Smoke-Free Restaurant Ordinance (Chapter 8.12) in 2003. If you are planning to be 100 smoke free OR if you believe that you may qualify for an exemption under the ordinance, please contact the Health Signature OFFICE USE ONLY Health Personal Property Tax? Yes No Reports: Police Fire Citations? Yes No

2-Page Customer Statement with Logo and userdefined text. Some messages always print, others print only if linked License Types appear on the Statement.

R

For example, this text on Page 1 is only for Restaurant Licenses.



This Statement has a simpler format, and can be used for Business or Personal Licenses. License Manager uses plain paper for most documents.

Label printing allows users to reuse partially printed label sheets.

Statements have LM-printed folding lines, reducing the amount of handling.

Strategic placing of Customer Address allows you to use window envelopes.

Batch processing helps the user to handle large amounts of data (invoicing, renewals, etc.) quickly.



License Manager can issue any kind of license. Here is a partial list of the types of licenses our clients use.

_	Amusement Devices	Pavilion Permits
	Beer	Private Well
	Building Permits	Public Dance Hall
	Cabaret	Salvage Yard
	Cats	Second-Hand Merchant
	Cigarette	Sidewalk Permits
	Combos (2 fees)	Sign Wireman
	Dogs	Soda Water
	Electrician	Solid Waste Collection
	Fireworks	Special Beer
	Garbage Hauling	Special Wine
	Hotel Room Tax	Swimming Pool
	Kennel	Tattoo Artist
	Liquor	Tattoo Facility
	Massage Facility	Taxi Cab
	Massage Therapist	Taxi Driver
	Mobile Home Park	Temporary Beer
	Motel Room Tax	Temporary Use
	Occupancy Permits	Transient Merchant
	Operator's Provisional	Weights & Measures
	Operator's Regular	Wholesale Beer
	Operator's Temporary	Wine
	Parade Permits	Zoning

Create Badges and Photo-Ids

Print on any Windows compatible printer including hard-card printers Print digital signatures and seals Create Large Permits for Pavilion Rentals, Building Permits, etc. Bar coded documents make for fast processing.

I immediate		M
LICENSE	Manager	



ETIcorp customers

- Arena
- Ashwaubenon
- Baldwin
- Brookfield
- Cedarburg
- Chetek
- Chippewa Falls
- Darien
- Delafield
- Eau Claire
- Ellsworth Town
- Ellsworth Village
- El Paso
- Germantown

- Johnson Creek
- Lake Geneva
- Mazomanie
- McFarland
- Menomonie
- Minocqua
- Prescott
- River Falls
- Sauk City
- Springfield
- Stoughton
- Wauwatosa
- West Bend
- Westport

ETIcorp is a software development company, in business since 1986. All of our products began as someone's custom software needs.

Our municipal products include:

Voter Reg Manager	Voter	Reg I	Manager
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Special Assessments Manager

Commercial products: Accounts Payable Accounts Receivable General Ledger Inventory Control Purchasing Appointments and Scheduling

Contact us at:

ETIcorp 2300 W. Woodbury Ln. Glendale, WI 53209 414/351-0858 Sales Processing Mail Order Distribution Job Processing Sales Analysis Sales and Lead Support

peter.petropoulos@eticorp.us

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